# RDS
## TAILORED IT SOLUTIONS

# BUILDERS' MERCHANTS

**Whether you have a single or multi-site builders' or timber merchants, our IT solutions and support services are designed to help you focus more on your business and less on technology.**

We understand the need for reliable IT services that deliver real benefits and support your business aims. Focusing on system performance and investment value, we can consolidate all of your IT requirements, ensuring that your business is efficient as it can be.

With the growing number of orders now placed online, network speed and reliability is vital for today's builders' merchants. Customers have an expectation and can easily switch suppliers if your web portal can't keep up with demand. We can provide you with a secure network solution that meets your capacity and performance requirements, ultimately keeping your online customers happy.

Multiple systems and suppliers can leave staff managing multiple third parties to get technical issues resolved. We can take care of all aspects of your IT, freeing staff from system maintenance and monitoring tasks. Throughout the process, you can be assured of a quality service as our experienced team take complete issue ownership and achieve effective resolution to problems, as quickly as possible.

**Benefits of our services to builders' merchants:**

- Consolidate all IT requirements and suppliers
- Improve business efficiency
- Keep up with e-commerce demand
- Free up staff for value adding work
- Tailored solutions built around merchants' requirements
- Gain full control over IT budget
- Independent advice for best informed decisions
- Extensive technical knowledge and support on hand at all times
- No risks during holidays or sick days

### Cyber Security
When customers give you their personal data, the least you can do is keep it safe. With the consequences of data breaches now greater than ever, Cyber Security in builders' merchants has never been so important. We can provide a full audit on your current systems and procedures, as well as implementation of the technology needed to safeguard your business.

### Telecoms
Technology is changing fast but the need for merchants to have effective traditional telephony remains paramount. Our consultative approach is built on 20 years' experience in telecoms solutions and means you will always be guided towards the technology that's right for your business.

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### Security
With expensive equipment and stock kept on site, CCTV and Access Control Systems are essential tools for any builders' merchants. We have over 20 years' experience of CCTV and security technologies. Our team of specialists will design, install and support a bespoke solution to suit your exact requirements, using the most appropriate technology.

### Networks
Fast and reliable internet access is essential for the day-to-day running of any business, especially when your business is keeping up with online demand. We can unravel the jargon and provide you with the network technology that meets your requirements, without tying you into any lengthy contracts. Ultimately, we will give you complete peace of mind, ensuring that you can focus on running your merchants, while we take care of your networks.

### IT & Technical Support
Resolving IT issues can take up valuable business time, especially when there's multiple systems involved. We can free up your staff, leaving them to focus on what they do best, while we ensure that your IT is delivering what your builders' merchants needs. We take complete issue ownership, dealing with third parties on your behalf and resolving issues as quickly as possible.

### Consultancy
Our business consultants are specialists in builders' merchants. You will benefit from their extensive experience, as they work with you to make your business processes more efficient and ensure that your business systems are delivering the maximum benefit. Our consultants will design a tailored solution package that's unique to your business and delivers the results that you want.

### Cloud
With builders' merchants now so reliant on IT systems, any failure or interruption is likely to be time consuming and costly to recover from. We can remove these risks from your business by introducing cloud technology. We will guide you through the options and provide you with a secure and cost-effective cloud solution to give you complete peace of mind.

**Your RDS Global experience starts with us understanding you. Get in touch and tell us about your business requirements and the challenges you face.**

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